Frequently Asked Billing Questions

1. What payment methods do you accept?

The Carden Educational Foundation accepts PayPal, MasterCard, Visa, and Discover. Your check or money order may be accepted pending approval by the Carden Educational Foundation.

2. Do you take American Express?

We do not accept American Express at this time.

3. I am a new customer. Can I pay by check or money order?

You may pay by check or money order, but your shipment will be held pending our receipt of payment. Payment by credit card or PayPal will prevent such a delay from affecting your order.

4. I am an established customer. Can I be billed for my order?

Established Carden Schools® will receive an invoice and a monthly statement of their account. Avoid finance charges by paying your account in full within 30 days of the date of your invoice. If you do not pay your account in full within 30 days of invoicing, you will be charged interest at the rate of 1.5% on the balance, compounded monthly.

5. What if I cannot pay my balance in full?

A minimum monthly payment will be agreed upon to keep your account in good standing with the Carden Educational Foundation. In most cases, the monthly payment will be equivalent to 1/12 of the average monthly balance. This will reduce the accumulation of finance charges, keeping more money available for your school.

6. I cannot pay my balance in full, but need to order more materials or pay for Carden teacher training. What should I do?

Keep up with your current minimum monthly payments, and your account will be considered in good standing. As long as your account remains in good standing, we will continue to ship any additional materials you may order. You and your teachers may attend Carden® teacher training as necessary, and you will be billed. Please bear in mind, however, that you must keep up with your minimum monthly payment or future orders may be delayed pending our receipt of your payment.

7. Who can I speak to about my account?

You may call the Carden Educational Foundation at 843-535-0090 with any questions or concerns regarding your account. If you have special needs, please speak with us. We will do our best to work with you.

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